

Introduction

Thank you for your interest in holding your upcoming golf tournament at Kelowna Springs Golf Club. It is hoped this document may help answer some questions you have now, and help with the various planning tasks leading up to your event. Any prices shown are for the **2012** season.

Contact Us

If you have any questions after reading through this document, please do not hesitate in contacting us.

- **GOLF** questions
 - Head Golf Professional / Assistant GM – Rich Chlopan
 - hp@kelownasprings.com
 - 250-765-4653, ext 307
 - Golf Shop Assistant Manager – Sam Pridham
 - sam@kelownasprings.com
 - 250-765-4653, xxt 313
- **BANQUET** questions
 - Food & Beverage Manager - Mickey Cooke
 - mickey@kelownasprings.com
 - 250-765-2364, ext 4
 - Assistant Food & Beverage Manager – Liisa Wachter
 - liisa@kelownasprings.com
 - 250-765-4653, ext 4
 - Executive Chef – Brad Linton
 - brad@kelownasprings.com
 - 250-765-2364, ext 5

Why Kelowna Springs?

There are many, many reasons why Kelowna Springs Golf Club is a very popular choice for golf tournaments and large groups. Below are just a few key points – as you read the following pages, you will learn more.

- **Great golf course** – a Les Furber, par 71 design that truly is playable for golfers of mixed abilities
- **'Walkable' golf course** – while many groups choose to ride in power carts, the course is easily the most walker friendly full-length course in Kelowna
 - If you do prefer, we offer power carts with state of the art GPS systems
- **Pace of Play** – of all the full-length courses in Kelowna, our course can likely lay honest claim to being the most friendly with respect to pace of play.

- **Physical Set Up**
 - Hole 1 and 10 tees, plus hole 10 and 18 greens are all visible from the Pro Shop and typical tournament registration areas – this makes keeping track of your golfers easy
 - Registration set up
 - We have two options – one covered area outside our 10th tee concession in case of inclement weather, and a second area immediately across from our warm up putting green.
 - Both registration location options are highly visible as people approach the golf course side of our Clubhouse from the parking lot, and allow ample room for various handouts, etc.
 - Both registration options, and the view from our restaurant, afford excellent visibility for sponsor signage and banners to be hung immediately behind the 18th green
 - Ample parking including overflow parking immediately outside of our gate – all your golfers will be able to park less than a 1 minute walk from the Clubhouse
- **On Course Facilities** – with washrooms at two locations on each 9, and electrically cooled drinking water fountains at three locations on each 9, golfers will appreciate subtle amenities not found at all courses
- **Clubhouse Facilities** - our Food & Beverage operations are called Legends Golf Grill
 - Our main room, with golf course views across the full length of the room, can accommodate up to 160+ participants comfortably
 - We have two decks – one covered, and one uncovered (both are great for any smokers in your group)
- **Putting Course** – we have a Les Furber designed 18 hole, par 71 putting course that takes about 1.5 hours to play, and requires no golf experience at all. Our putting course affords many options for including non-golfers in your event, as those not wishing to golf can be given the option of playing a round on the putting course that will have them finish at a time that matches finish times for participants playing the regular course. Visit www.KelownaSprings.com and click on 'Putting Course' for additional information.

How many golfers can Kelowna Springs GC accommodate?

Events typically range from 30 to 144 golfers. There are three different ways that our tee sheet will be set up on the day of your event – the size of your event may impact how our tee sheet is set up.

- **Regular # 1 Tee Start** – in this format, groups of 4 simply play our course in its normal order – tee intervals are 8 minutes. As an example, a group of 40 would require 10 tee times – this would mean there would be approximately a 1 hour, 20 minute gap between the time the first group and the last group finished. This type of start is typical for groups of up to 60.
- **Two Tee 'Crossover' Start** – in a two tee start, we start golfers off each of the #1 and the #10 tees – effectively cutting the time in half between when your first group would end and your last group would end. Two tee starts can accommodate up to 128 people. These starts are made possible by stopping play off both tees for 2 hours and 15 minutes following the last of 64 people going off either #1 or #10 (the 'other' 9 is then clear for the groups to 'crossover')
 - This type of start requires the golf course to do two or three separate crossovers throughout the entire day – it is not a guaranteed option
 - This type of start does not require 128 players – your group can utilize a portion of the 128 spots, and other golfers can play in the other spots
 - This type of start is generally used for groups between 60 and 110
- **Shotgun Start** – this type of start requires clearing the course entirely before the start of your event. Your golfers then 'shotgun' start with 2 groups of 4 on almost all tees (depending on golfer count)

- All golfers should finish within about 20 minutes of each other – this is the primary benefit of a shotgun start (great for getting everyone together at the same time for the social component of your event)
- Kelowna Springs sells a shotgun start at a set price – a shotgun start is typically only viable if you are sure your event will have 110 or more players

Frequently Asked Questions

GOLF RELATED QUESTIONS

What is the Cost?

For many years, the vast majority of groups have organized their events around our Tournament Packages. This package includes:

- 18 hole green fee
- Standard Steak Buffet (7 oz. Top Sirloin Steak, Oven Roast Potatoes, Fresh Seasonal Vegetables, Garlic Toast, two salads, dessert, coffee & tea)
- Pro Shop Prize Credit - \$5 per person
- Play Golf Kelowna! Tee Pack – divot tool, ball marker, 5 tees
- ONE Play Golf Kelowna Five Round Tour Pack (value \$285) to add to your prize table
- **All taxes & gratuities are included in these package prices**

Cost, per person, is as follows (**2012** rates shown):

- Start times from 11AM
 - \$92.64 for 64+ golfers
 - \$94.88 for 32+ golfers

To include power carts for ALL players in your group using the packages above, add \$17.50 + HST per person).

We can also customize packages for you.

What about 9 Hole Events?

Most functions are 18 whole events, although we are able to accommodate 9 hole events later in the day – the cost difference is very minimal, as the same ‘golf inventory’ is used when your players go off the first tee.

What about Power Carts?

We have a fleet of 40 electric carts with state of the art GPS systems. This fleet will accommodate up to 80 players based on availability. Our typical tournament package prices do NOT include power carts.

- **2012** Power Cart rates for Kelowna Springs Fleet (up to 40 carts)
 - \$37 per cart + HST = \$41.44, or \$20.72 per golfer

If your group has more than 80 players, and you wish to guarantee all participants a seat, we ARE able to bring in additional carts. We have two suppliers in the Okanagan that can deliver as many carts as required. We will coordinate this service for groups, and will not mark up the cost of the additional rentals. It should be noted that once additional carts are ordered, the event is committed to use of all carts requested, including the entire fleet of 40 from Kelowna Springs.

- **2012** Power Cart rates for outside rental carts from a 3rd part supplier
 - \$40 per cart + HST = \$44.80, or \$22.40 per golfer if we are able to rent from our Kelowna supplier (any potential price increases are directly related to third party supplier)

Do you have a Beverage Cart?

We have the 'latest & greatest' in a roving beverage cart that can bring sandwiches, snacks, alcoholic and non-alcoholic beverages right to your golfers. In addition, if your event is doing a shotgun start, we will consider putting an additional fixed service location at our # 3 / # 15 double tee box. This location makes certain that your golfers have an opportunity to purchase product at least once during each nine holes of play.

Can we bring our own alcohol?

No. Kelowna Springs is a licensed facility, and cannot allow golfers to bring their own liquor. As organizers, we will need you to communicate this clearly with your participants. In the event some of your participants are seen with their own alcoholic beverages, our staff will confiscate the product and return it at the end of the day.

Can our participants leave their cars in the parking lot overnight?

Yes. In the event any of your participants have had too much to drink, it would be assumed that they leave their car. Our lot is fenced, and the gate will be open the following morning prior to the first tee time of the day.

Is there a dress code for golfers?

Yes. Our dress code is very standard for golf - casual wear that is neat and tidy is generally fine. Specifically, cut off shorts, swimsuits, tank tops and t-shirts are the most frequent dress code violations that we see.

Will we need to pay a deposit?

If you are a first time group with us, we will require a deposit equal to \$15 per player at time of booking, or 6 months in advance. This deposit will be knocked off your final bill.

What about markers for hole prizes (long drives, long putts, etc.)?

We are more than happy to provide hole prize markers for your event. Games to consider include:

- **Long Putts** (we encourage these as they can be gender and skill level neutral, which helps avoid confusion)
- **Closest to the Pin (KP)** – can be separated for Men's and Ladies if you wish – our par 3's are holes 4, 8, 13 & 16. Holes 4 & 8 are usually the best choices for KP holes as the pin access is more golfer friendly the majority of the time
- **Long Drives** – can be separated for Men's and Ladies if you wish – holes 1, 9, 10 and 15 are great choices for these games
- **Closest to the Rope** – a less common game, but it is often better than a long drive as it will include more of your participants – we run a rope from +/- 150 yards off the tee to +/- 240 yards. Whoever lands a ball physically closer to the rope (at any distance within the rope) wins.

All we ask is that you get a list of your specific requests to our Head Golf Professional the day before your event – this list should show the game, the hole, and who the game is open to (Men's, Ladies, or All Players)

DINNER / BANQUET QUESTIONS

What are the Meal Options?

For groups of 30+, we can do buffets. For smaller groups, plate service or a limited choice (of 2 or 3 set items) is recommended. All details regarding your meal (and any special set up requirements in the Clubhouse should go through our food and beverage manager (see below)

For current buffet options and pricing, please view or print our 'Dinner Banquets' document at www.KelownaSprings.com (click on 'Legends Golf Grill', then 'Downloads')

What if we have more guests for dinner than the numbers golfing? No problem. Our food & beverage manager will quote prices for extra meals.

When do we need to know how many meals we will require? We require a final estimate for meals (and golfers) 48 hours in advance. This number is the lowest number of meals you will be billed for. If you have a few last minute extras, our kitchen will accommodate the change and the extras will be added to your bill.

What if we have Special Meal requests? Special meal requests for vegetarians or any other dietary request can be accommodated. We require the name(s) of the individuals plus clear instructions on what they can eat.

What if we have children at our dinner? For buffets, children under 5 are free. Under 12 are 50% off.

What are our options for Prize Tables? If you are using our main room, it is very likely that you will be able to use our built in Sunday Brunch buffet table (about 20 feet long). If this does not work, we can set up 8' banquet tables in an area that works for you.

Do you have a PA System? For groups of approximately 70 or less, we have a portable lectern with a built in microphone and speaker that we can place anywhere. For larger groups, our restaurant has speakers in the ceiling and covered deck areas that can be utilized through a corded microphone.

Can you accommodate a blind auction? Many charity events have a blind auction as part of their fundraising efforts. For a large event, your buffet line will be set up in our separate banquet room – this room has ample space for tables along the walls for display of blind auction items. It also affords great visibility and ease of use for your guests to make offers.